

January 13, 2015

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Temporary Water Treatment Changes in Monmouth and Ocean County

VOORHEES, NJ (January 13, 2015) – As part of a maintenance program for its water distribution system, New Jersey American Water will temporarily change the water treatment process at its Swimming River Water Treatment Plant in Colts Neck and its Jumping Brook Water Treatment Plant in Neptune from chloramines (a combination of ammonia and chlorine) to free chlorine.

The treatment change will begin the week of January 19, 2015 and last through April. During this period, customers may notice a slight increase in the taste and smell of chlorine in their water. This is normal and will only be temporary until the system maintenance is complete. New Jersey American Water will continuously monitor water quality to ensure that it meets or surpasses federal and state drinking water standards.

The temporary treatment change applies to New Jersey American Water customers in the following communities:

Aberdeen Township, Allenhurst, Asbury Park City, Avon, Bayhead, Belmar, Bradley Beach, Brick, Colts Neck Township, Deal, Eatontown, Elberon, Fair Haven, Highlands, Holmdel Township, Interlaken, Keansburg, Lake Como, Lavalette (in part), Little Silver, Loch Arbor Village, Long Branch City, Matawan, Middletown Township, Monmouth Beach, Neptune City, Neptune Township (incl. Ocean Grove), Ocean Township, Oceanport, Red Bank, Point Pleasant, Rumson, Sea Bright, Shorelands, Shrewsbury, Shrewsbury Township, Toms River (Mantoloking), Tinton Falls, Union Beach, Wanamassa, and West Long Branch.

During the treatment change, customers' water will continue to meet or surpass state and federal standards, however some may not prefer the taste of chlorine: Here are some helpful tips to remove the taste of chlorine:

- Place water in a glass container in the refrigerator overnight uncovered. This will allow the chlorine to dissipate at a faster pace.
- Bring your water to a rolling boil for five minutes and allow the water to cool. This should reduce the chlorine taste and smell in the water.
- Add a lemon slice or a few drops of lemon juice to a glass of drinking water.

For more information visit newjerseyamwater.com.

Since 2012, New Jersey American Water has used chloramines in its water treatment process for customers in Monmouth and Ocean counties.

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New Jersey American Water, a wholly owned subsidiary of American Water (NYSE: AWK) is the largest investor-owned water utility in the state, providing high-quality and reliable water and/or wastewater services to approximately 2.5 million people. Founded in 1886, American Water is the largest publicly traded U.S. water and wastewater utility company. With headquarters in Voorhees, N.J., the company employs approximately 6,600 dedicated professionals who provide drinking water, wastewater and other related services to an estimated 14 million people in more than 30 states, as well as parts of Canada. More information can be found by visiting www.amwater.com.

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